

# Cleargistix

March 24, 2020

To Our Valued Customers:

At Cleargistix, we sincerely appreciate your business and the confidence you have placed in us to be your partner.

In line with prudent steps and actions being taken everywhere, we are closely monitoring developments related to the wide-reaching effects of COVID-19. The health and safety of our employees, customers and partners is of the utmost importance to us.

Cleargistix is working and fully operational to ensure we live up to our commitments to you.

Our team has always been a combination of work from home folks and office folks. As a result of COVID-19, we have transitioned a couple of additional folks to work from home, with our essential staff practicing social distancing. We have strengthened our internal and external communications infrastructure and procedures to ensure we are here to meet and exceed your needs as we all live in this new virtual environment.

Our cloud infrastructure continues to be hosted by Amazon Web Services, ensuring we have the availability, security, flexibility and scalability to serve your needs. Our implementation and support teams are available when you need them, and our development team is working on several major projects that will significantly enhance our solution.

We remain available to you and your company by all the usual means including via email (preferred, [support@cleargistix.com](mailto:support@cleargistix.com)) and via our support line (985-206-9544 option 3).

Thanks again for your continued partnership. Good luck, be well, wash your hands and practice social distancing.

We continue to monitor the COVID-19 situation and will be communicating as conditions dictate.

Sincerely,



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